

Data Protection for machine data

H2O GmbH attaches great importance to the protection and security of your data. It is therefore important to us to inform you which machine-related data we collect to carry out our work on the machine (e.g. assembly or service operations) and to organise our services (e.g. Smart Services and remote maintenance), how we use this data and what rights you have in relation to your data.

A. Data processing

1. Machine Data

I. What machine data categories do we distinguish?

We distinguish between data input and data output. Data input are all machine data and other information (in particular such data that the sensors of the VACUDEST and its connected peripherals record with regard to their operating and maintenance status) that are transferred to our systems, stored and processed for the purpose of analyzing the status and performance. This data is purely machine data. No personal data is collected at any time in this context. Data output is any content and/or materials, programs, and other information resulting from the processing of data input by us, including any summaries, transformations, and visualizations (e.g., in the Health Report).

II. Who is the rights holder of the various machine data categories?

The operator of the machine is the owner of all rights to the specific data input. We are the owner of the data output.

III. How is your machine data stored?

The specific data input is stored on our IIoT platform for a period of up to 10 years under an account assigned to the operator. However, upon explicit written instruction of the operator, we will completely delete this data input from the corresponding operator account with a notice period of one month. Data input in aggregated and anonymized form is also stored outside the operator account on our IIoT platform. Deletion of this data cannot be requested.

IV. How is the machine data processed?

The specific data input is analyzed and processed by our employees for the provision of direct services (e.g. maintenance instructions and recommendations for action) for the respective operator. This may result in data output that can be made available to the operator via agreed services. We reserve the right to use parts of the transmitted data input in aggregated and anonymized form for purposes of improving the services we operate and developing and improving our future offerings for an unlimited period of time. However, in the form used, this data can no longer be assigned to specific operators. In addition, however, we are expressly not entitled to

share the data input with other customers or other third parties, even in aggregated and anonymized form.

B. Who is the contact person for data protection issues and how can I get in touch?

We have appointed a data protection officer.

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I have read, understood and fully accept the attached privacy policy.